

## Exhibit 300: Capital Asset Summary

### Part I: Summary Information And Justification (All Capital Assets)

#### Section A: Overview & Summary Information

**Date Investment First Submitted:** 2009-06-30  
**Date of Last Change to Activities:** 2012-07-23  
**Investment Auto Submission Date:** 2012-02-24  
**Date of Last Investment Detail Update:** 2012-02-23  
**Date of Last Exhibit 300A Update:** 2012-07-23  
**Date of Last Revision:** 2012-07-23

**Agency:** 009 - Department of Health and Human Services Families

**Bureau:** 70 - Administration for Children and

**Investment Part Code:** 01

**Investment Category:** 00 - Agency Investments

**1. Name of this Investment:** ACF Expanded Federal Parent Locator Service (OCSE)

**2. Unique Investment Identifier (UII):** 009-000001422

#### Section B: Investment Detail

- 1. Provide a brief summary of the investment, including a brief description of the related benefit to the mission delivery and management support areas, and the primary beneficiary(ies) of the investment. Include an explanation of any dependencies between this investment and other investments.**

In FY10, FPLS helped collect over \$26.5B in child support, incl. \$3.4B in federal collections. FPLS aligns w/ & supports HHS goals to advance health, safety & well-being of the American people by promoting economic & social well-being of individuals, families & communities thru collecting support & assisting in obtaining health care coverage for children. FPLS enables Office of Child Support Enforcement (OCSE) to meet its & state child support program missions & increase collections by facilitating communication & data exchanges w/states, employers, multistate financial institutions, insurers & other federal agencies & using FPLS data to locate parents delinquent in support. FPLS is comprised of multiple systems, incl. 4 that are critical: National Directory of New Hires (NDNH), a database of employment data; Federal Case Registry of Child Support Orders (FCR), a database of child support cases & orders; Debtor File, which assists states w/collection of delinquent child support; & Enterprise Services Portal (ESP), which provides authorized users a secure gateway into FPLS web applications. NDNH data matches resulted in national child support collections of about \$428M in FY10, & FOP collected \$2.1B. FPLS also supports HHS goals to increase efficiency, transparency & accountability by ensuring program integrity & resource stewardship & by fighting fraud, waste & abuse. FPLS data are used to reduce erroneous payments & costs in public assistance programs, contributing directly to government-wide

initiatives to reduce improper payments. FPLS eliminates barriers between gov't agencies & promotes data sharing to improve program efficiencies & customer service by providing a centralized source of employment & location data for authorized programs. In FY09, SSA estimated benefits of NDNH matching of about \$652M in prevention of future overpayments & adjustments of incorrect payment amounts in Supplemental Security Income. In PY10, IRS used FCR & other data to recover over \$438M in additional taxes. HUD estimated the subsidy error in FY10 for rental housing assistance programs identified using NDNH data to be \$203M. In FY08, NDNH data helped ED recover \$1.3B in defaulted student loans. In CY10, DOL estimated benefits of NDNH & SDNH matching to be \$183M, incl. identification, recovery & prevention of Unemployment Insurance overpayments. In FY11, FMS used NDNH & other data to recover about \$27M in federal non-tax debt & \$8M in payment agreement collections.

**2. How does this investment close in part or in whole any identified performance gap in support of the mission delivery and management support areas? Include an assessment of the program impact if this investment isn't fully funded.**

Because of its nationwide breadth & scope & the nature of the child support program it is characterized by a unique, comprehensive, partnership of federal, state & local gov't agencies, thousands of employers, financial institutions & insurers. Our goals & challenges are inextricably linked across all partners & stakeholders. OCSE faces the challenges of ensuring states have appropriate tools & resources to efficiently locate child support case participants, establish & collect financial support for children, while facilitating cost-efficient & effective information sharing across & among a disparate group of program partners. CSEAs face the loss of already limited budget & staff resources. Federal agencies have other priorities & budget & resource constraints that hinder their ability to provide support to the child support community. Employers, financial institutions & insurers also have limited resources & budgets, & are often overwhelmed by the volume of requests for action from the child support community. Critical program partners have been forced, because of resource issues, to leave "extras" like IT infrastructure & non-core customer support functions on hold. To facilitate achievement of OCSE, ACF and HHS goals in a technologically innovative & cost-efficient manner, & in response to the economic & resource crises facing our program partners & stakeholders, FPLS provides a variety of services, removing barriers to providing services to stakeholders & increasing the program's ability to provide the best customer service. HHS recognizes that FPLS is critical to its mission: HHS recently identified FPLS to the OMB E-Gov Office as 1 of 4 Key IT investments that demonstrate how IT supports agency programs. HHS also selected a component of FPLS, Enterprise Services Portal, to be included in its Customer Service Plan, developed in response to E.O. 13571 requiring agencies to develop plans to identify their highest volume services focused on streamlining service delivery & improving customer experiences. HHS selected FPLS because it is comprehensive—focused on all OCSE customers, partners & stakeholders, supportive of the child support program mission, & provides effective, efficient & repeatable processes & systems at minimal or no cost to child support program partners. Failure to fully fund the FPLS will result in significant, negative impacts to the national child support program in general, & to children & families in particular.

**3. Provide a list of this investment's accomplishments in the prior year (PY), including projects or useful components/project segments completed, new functionality added, or operational efficiency achieved.**

In FY11 completed several projects focused on child support program lines of business: - Location: implemented on-line processes for location, income & asset info thru the Internet via FPLS Portal; developed on-line app & interface w/DoD to provide info to establish equitable child support orders for military. - Collection & Enforcement: developed & enhanced apps to facilitate communications betw. CSEAs, employers & insurers to expedite income withholding & ensure CSEAs have prior knowledge of insurance payouts, employer bonuses or lump sum payments. - Communication: provided real-time access to FPLS data w/design & development of Child Support Services & State Services Portals, adding Federal Offset App to portal, implementing QUICK SSN & e-Employer look-ups & MSFIDM Reporting & Exchange. - Research: established data mining & trend analysis tools thru development of the FPLS Research System & new releases for MICRS, a mgmt info system.

**4. Provide a list of planned accomplishments for current year (CY) and budget year (BY).**

With the FPLS, OCSE has focused considerable effort in developing applications, processes and systems to facilitate electronic communications and information exchange among program partners and stakeholders. OCSE has identified specific objectives for the FPLS, including to: - Create durable, repeatable mechanisms, processes and systems providing efficient, enhanced services - Improve efficiency and cost-effectiveness of child support services, ultimately increasing the frequency, amount and timeliness of collections - Reduce administrative burden on employers, financial institutions, insurers and CSEAs by reducing or eliminating manual efforts to process documents and eliminating paper & postage costs - Provide user-friendly communication mechanisms that give all partners and stakeholders immediate access to accurate and current information, resources and data. Specific focus for the current and budget years will be on the FPLS Portal. The Portal allows OCSE to easily add applications that promote use of FPLS programs and services and allows stakeholders to take advantage of FPLS programs with little to no resource drain. It serves as a foundation for role-based, real-time access to select FPLS data and provides a secure, single entry point for state-authorized and -authenticated users to many FPLS applications and services. OCSE will continue to ensure that the FPLS Portal is a secure means of access to the FPLS systems by adding processes to facilitate Personal Identity Verification (PIV) to comply with the Homeland Security Presidential Directive 12 (HSPD-12) and the Office of Budget and Management memorandum M-11-11. In addition to the Portal, OCSE continues working to develop and implement ever more useful and efficient mechanisms, such as Electronic Document Exchange (EDE), which provides a secure and cost-effective solution for CSEAs to electronically transfer imaged documents between intergovernmental jurisdictions. All of these efforts assist states in effectively and efficiently achieving the ultimate mission of the child support program. These tools also assist critical program partners – employers, financial institutions, insurers, and other federal agencies – to provide data in cost-effective, efficient ways.

**5. Provide the date of the Charter establishing the required Integrated Program Team (IPT) for this investment. An IPT must always include, but is not limited to: a qualified fully-dedicated IT program manager, a contract specialist, an information technology specialist, a security specialist and a business process owner before OMB will approve this program investment budget. IT Program Manager, Business Process Owner and Contract Specialist must be Government Employees.**

2010-04-05

## Section C: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.C.1 Summary of Funding

	PY-1 & Prior	PY 2011	CY 2012	BY 2013
Planning Costs:	\$1.0	\$0.0	\$0.0	\$0.0
DME (Excluding Planning) Costs:	\$8.1	\$0.9	\$0.9	\$1.0
DME (Including Planning) Govt. FTEs:	\$0.0	\$0.0	\$0.0	\$0.0
Sub-Total DME (Including Govt. FTE):	\$9.1	\$0.9	\$0.9	\$1.0
O & M Costs:	\$101.9	\$22.0	\$20.6	\$21.2
O & M Govt. FTEs:	\$23.5	\$3.7	\$4.2	\$4.4
Sub-Total O & M Costs (Including Govt. FTE):	\$125.4	\$25.7	\$24.8	\$25.6
Total Cost (Including Govt. FTE):	\$134.5	\$26.6	\$25.7	\$26.6
Total Govt. FTE costs:	\$23.5	\$3.7	\$4.2	\$4.4
# of FTE rep by costs:	125	16	16	16
Total change from prior year final President's Budget (\$)		\$-1.9	\$-7.9	
Total change from prior year final President's Budget (%)		-6.62%	-23.53%	

**2. If the funding levels have changed from the FY 2012 President's Budget request for PY or CY, briefly explain those changes:**

The primary difference between the FY2013 and FY2012 President's Budget requests for the FPLS investment is that a new contract was awarded in August 2011 that includes Operations and Maintenance Costs as well as System Development costs. The awarded contract values were significantly lower than projected in the FY2012 budget request. FPLS Data Center Costs (hardware, software, and Federal and Contractor support) as well as IV&V resources have also been reduced since the FY2012 budget request.

## Section D: Acquisition/Contract Strategy (All Capital Assets)

Table I.D.1 Contracts and Acquisition Strategy

Contract Type	EVM Required	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	IDV Agency ID	Solicitation ID	Ultimate Contract Value (\$M)	Type	PBSA ?	Effective Date	Actual or Expected End Date
Awarded	7555	<a href="#">HHSP233201000111W</a>	26301D0050	7529							
Awarded	7555	<a href="#">HHSP233201175055W</a>	26301D0054	7530							

**2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:**

All current and future FPLS IT contracts will be awarded in compliance with HHS Acquisition Strategy and will include EVM components as required, based on the scope of work.

## Exhibit 300B: Performance Measurement Report

### Section A: General Information

**Date of Last Change to Activities:** 2012-07-23

### Section B: Project Execution Data

**Table II.B.1 Projects**

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
288661	Electronic Document Exchange	The Electronic Document Exchange project addresses the development of a secure transport mechanism for states to electronically exchange Child Support Enforcement (CSE) documents like Affidavits of Paternity, Birth Certificates and Court Orders. The project supports the Office of Child Support Enforcement's (OCSE's) vision of developing an integrated technical infrastructure that leverages new technologies and approaches to reduce program cost by improving electronic exchanges. Pilot is expected in 2012.			
288908	Passport Denial Online Enhancements	The purpose of this project is to update and expand Passport Denial functionality. The scope of the enhancements includes: <ul style="list-style-type: none"> <li>· Allowing state users to view Passport Denial information when a case is closed</li> <li>· Developing a page that allows</li> </ul>			



Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
		administrators to select success stories by date range for saving to a local file · Removing Passport Denial type from dropdown list in Comments selection page · Correcting the sorting of Department of State (DoS) details for combined cases.			
288983	Debt Inquiry Enhancements	<p>This project, currently in the planning phase, will expand the FPLS Portal Debt Inquiry function to provide an alternative method of receiving files for insurance matching partners and implement application enhancements identified by the pilot users. The cost, schedule and milestone estimates provided are a rough order of magnitude estimate determined at the post-award Integrated Baseline Review for this contract, and are subject to change. A detailed project plan, schedule, and cost estimate will be presented to the FPLS Strategic Planning and Oversight Board prior to commencement of these activities, at which point, additional details will be provided here.</p>			
288984	E-Employer Search With NDNH	<p>This project, currently in the planning phase, will enhance the FPLS E-Employer application to provide the capability for authorized state case workers to access employer address information from the National Directory of New Hires (NDNH). It will include a search by employer name. This project is also dependent on the completion of the NDNH Employer Address</p>			

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
		to Relational Database Project. The cost, schedule and milestone estimates provided are a rough order of magnitude estimate determined at the post-award Integrated Baseline Review for this contract, and are subject to change. A detailed project plan, schedule, and cost estimate will be presented to the FPLS Strategic Planning and Oversight Board prior to commencement of these activities, at which point, additional details will be provided here.			
288989	IRG Interface for OCSE Web Redesign	This project, currently in the planning phase, will modify the IRG data structures to allow citizens easier access to state child support agency contact information from the OCSE website. The project is dependent on the overall OCSE website redesign project (not part of the FPLS investment), and high level requirements are currently being analyzed. The cost, schedule and milestone estimates provided are a rough order of magnitude estimate determined at the post-award Integrated Baseline Review for this contract, and are subject to change. A detailed project plan, schedule, and cost estimate will be presented to the FPLS Strategic Planning and Oversight Board prior to commencement of these activities, at which point, additional details will be provided here.			
288990	NDNH Employer Address to	Identify and implement all of the			

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
	Relational Database	changes necessary to convert the Employer Address File (EAF) from VSAM to a relational database, and to create an employer name look up table.			
288993	DoD Entitlements Interface	The enhancements to FPLS for this project include: <ul style="list-style-type: none"> <li>· Allowing state workers to request DoD entitlement data for military and reserve member noncustodial parents (NCPs) that are associated to a military Federal Employer Identification Number (FEIN) on the National Directory of New Hires (NDNH) via the State Services Portal (SSP).</li> <li>· Providing states with a method of receiving DoD entitlement data via the SSP. These enhancements build on existing SSP interfaces with states, which allow state system authorized and authenticated users with secure, role-based access to select FPLS applications. The project supports OCSE's vision by developing an integrated technical infrastructure that leverages new technologies and approaches.</li> </ul>			
289318	MICRS Release 12.01	Implement enhancements to the Management Information Central Repository System (MICRS), including: <ul style="list-style-type: none"> <li>- Retirement and replacement of the legacy database</li> <li>- Capture and report additional Insurance Match data</li> <li>- Redesign of MICRS Federal Case Registry (FCR) reports</li> <li>- Enhancements to the Research System.</li> </ul>			
289341	Move NDNH to Relational	This project, currently in the			

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
	Database	planning phase, will migrate the NDNH data to a relational database to enhance data quality and response time for real-time access to the data by authorized users. Planned installation is scheduled for January 2013. The cost, schedule and milestone estimates provided are a rough order of magnitude estimate determined at the post-award Integrated Baseline Review for this contract, and are subject to change. A detailed project plan, schedule, and cost estimate will be presented to the FPLS Strategic Planning and Oversight Board prior to commencement of these activities, at which point, additional details will be provided here.			
289354	FSF Portal PIV Card Implementation	This project will implement the FPLS Security Framework application changes necessary to comply with the HHS directive for the implementation of the use of HSPD-12 compliant PIV cards to authenticate federal employees and contractors accessing federal business applications.			
289363	Debt Inquiry Development	The Debt Inquiry service offers the ability to inquire the Federal Offset data through the use of the FPLS Enterprise Services Portal (ESP). This service is available to employers, insurance carriers, OCSE administrators and States. The project provides a method for employers and insurance carriers to notify state child support agencies when they plan to pay lump sum payments, insurance payouts or bonuses to individuals			

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
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that owe past due child support.

Activity Summary

Roll-up of Information Provided in Lowest Level Child Activities

Project ID	Name	Total Cost of Project Activities (\$M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance (\$M )	Cost Variance (%)	Total Planned Cost (\$M)	Count of Activities
288661	Electronic Document Exchange							
288908	Passport Denial Online Enhancements							
288983	Debt Inquiry Enhancements							
288984	E-Employer Search With NDNH							
288989	IRG Interface for OCSE Web Redesign							
288990	NDNH Employer Address to Relational Database							
288993	DoD Entitlements Interface							
289318	MICRS Release 12.01							
289341	Move NDNH to Relational Database							
289354	FSF Portal PIV Card Implementation							
289363	Debt Inquiry Development							

Key Deliverables

Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days )	Schedule Variance (%)
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Key Deliverables								
Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days )	Schedule Variance (%)
288661	288661: Electronic Document Exchange Analysis	Analysis Project from previous contract	2011-05-04	2011-05-09	2011-05-09	196	-5	-2.55%
289363	289363: Design and Development	Design and Development	2011-05-06	2011-05-06	2011-05-06	144	0	0.00%
288993	288993: Analysis/Design	Analysis/Design	2011-06-16	2011-05-06	2011-05-06	183	41	22.40%
288990	288990: NDNH EAF Detailed Design	Detailed Design Project - Previous Contract	2011-08-18	2011-08-19	2011-08-19	113	-1	-0.88%
288661	288661: Electronic Document Exchange Design	Design Project from previous contract	2011-08-19	2011-08-18	2011-08-18	107	1	0.93%
288908	288908: Passport Denial Online Enhancements Phase I	Consolidated activities from previous contract	2011-08-19	2011-08-19	2011-08-19	45	0	0.00%
289354	289354: Analysis	Analysis	2011-09-27	2011-10-05	2011-10-05	21	-8	-38.10%
289318	289318: Requirements Analysis	Requirements Analysis	2011-10-20	2011-10-31	2011-10-31	59	-11	-18.64%
288989	288989: Planning	Planning	2011-10-25	2011-10-25	2011-10-25	15	0	0.00%
288983	288983: Planning/Analysis	Planning and analysis	2011-11-02	2011-11-18	2011-11-18	23	-16	-69.57%
288989	288989: Analysis	Analysis	2011-11-11	2011-11-11	2011-11-11	29	0	0.00%
288983	288983: Design	Design	2011-11-22	2011-11-18	2011-11-18	25	4	16.00%
289318	289318: Design	Design	2011-11-23	2011-12-07	2011-12-07	76	-14	-18.42%
289354	289354: Development	Development	2011-11-29	2011-12-14	2011-12-14	25	-15	-60.00%
289354	289354: Design	Design	2011-11-29	2011-12-02	2011-12-02	84	-3	-3.57%
288983	288983: Development	Development	2011-12-13	2012-01-06	2012-01-06	33	-24	-72.73%
289318	289318: Development	Development	2011-12-23	2011-12-22	2011-12-22	85	1	1.18%
288661	288661: User Interface Design	User Interface Design	2011-12-28	2011-12-13	2011-12-13	128	15	11.72%
288983	288983: Testing	Testing	2012-01-09	2012-01-20	2012-01-20	29	-11	-37.93%

Key Deliverables								
Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days )	Schedule Variance (%)
289318	289318: Testing	Testing	2012-01-09	2012-02-03	2012-02-03	77	-25	-32.47%
289354	289354: Testing	Testing	2012-01-13	2012-01-13	2012-01-13	52	0	0.00%
289341	289341: Planning/Analysis	Planning/Analysis	2012-02-20	2012-02-27	2012-02-27	115	-7	-6.09%
288990	288990: Development	Development	2012-02-23	2012-02-03	2012-02-03	176	20	11.36%
288661	288661: Software Design	Software Design	2012-03-02	2012-03-02	2012-03-26	114	-24	-21.05%
288989	288989: Design	Design	2012-03-07	2012-03-09	2012-03-09	132	-2	-1.52%
288990	288990: Testing	Testing	2012-04-10	2012-04-10	2012-03-16	181	25	13.81%
288984	288984: Planning and analysis	Planning and analysis	2012-05-07	2012-05-07	2012-06-01	33	-25	-75.76%
288661	288661: Development	Development	2012-05-24	2012-05-24	2012-05-24	111	0	0.00%
288989	288989: Development	Development	2012-06-04	2012-06-04	2012-06-01	103	3	2.91%
289341	289341: Development	Development	2012-06-04	2012-06-04	2012-06-12	133	-8	-6.02%
288989	288989: Testing	Testing	2012-06-28	2012-06-28		113	-64	-56.64%
288661	288661: Testing	Testing	2012-07-30	2012-07-30		223	-32	-14.35%
288984	288984: Detailed Design	Detailed Design	2012-08-17	2012-08-19		106	-14	-13.21%
289341	289341: Testing	Testing	2012-08-19	2012-08-19		219	-12	-5.48%

## Section C: Operational Data

Table II.C.1 Performance Metrics

Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency
FPLS Benefit-to-Cost Ratio (Annual FPLS-attributable child support collections to IT dollars spent).	Ratio to 1	Process and Activities - Productivity	Over target	118.000000	75.000000	140.000000	75.000000	Semi-Annual
Total FPLS-Attributable Child Support Collections (\$) (from Federal Offset, Passport Denial, MSFIDM, Insurance Matching, SSA Garnishments and NDNH-Attributable Collections).	% increase	Mission and Business Results - Services for Citizens	Over target	1.100000	2.700000	9.700000	2.700000	Semi-Annual
Percent of NDNH records submitted with valid SSN information that are available for matching.	% of records	Technology - Information and Data	Over target	96.200000	95.000000	97.050000	95.000000	Semi-Annual
Number of FPLS data processing standards met in the month.	# of standards met	Technology - Reliability and Availability	Over target	7.000000	7.000000	7.000000	7.000000	Monthly
Number of FPLS system availability standards met in the month.	# of standards met	Technology - Reliability and Availability	Over target	2.000000	2.000000	2.000000	2.000000	Monthly
Percent of data match transactions processed within 48 hours. Data match transactions are matches run on behalf of FPLS data	% processed within acceptable timeframe (48 hours)	Customer Results - Service Accessibility	Over target	100.000000	100.000000	100.000000	100.000000	Quarterly



Table II.C.1 Performance Metrics

Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency
access partners, including State and Fed agencies who use FPLS data to determine eligibility for public assistance programs that benefit vulnerable populations.								
Percentage of required technical security controls at the Manassas Data Facility that map to a design component, have compensating controls in place, or have a POA&M in place to address the issue.	% of security controls	Process and Activities - Security and Privacy	Over target	100.000000	100.000000	100.000000	100.000000	Quarterly
Annual percent increase in locate and enforcement actions initiated by the FPLS to assist states in locating child support case participants for the purposes of establishing and enforcing child support obligations.	% increase	Technology - Information and Data	Over target	6.000000	2.000000	4.040000	2.000000	Semi-Annual
Annual percent increase in number of IWOs sent electronically.	% increase	Customer Results - Service Coverage	Over target	28.100000	5.000000	61.200000	10.000000	Semi-Annual
Number of States with access to the business functions provided by the State Services Portal.	# of states	Customer Results - Service Accessibility	Over target	1.000000	18.000000	22.000000	30.000000	Semi-Annual